

**Claims**

- 5 1. A plugin for a browser, which plugin operates upon detection of a DNS look-up failure to attempt a DNS look-up on an alternative name server.
2. A plugin according to claim 1 in that operates by detecting when the browser is about to display an error to inform a user that a referenced name cannot be found.
3. A plugin according to claim 2 in which the plugins perform a further name lookup 10 before the error is displayed.
4. A plugin according to claim 2 or claim 3 in which This can be achieved readily by providing a script to execute in the context of the browser.
5. A plugin according to any preceding claim that is suitable for installation in a web browser by being downloaded from a remote web site.

- 15 6. A plugin according to claim 5 that is packaged with an installer that installs the plugin with a minimum of user intervention.
7. A plugin according to any preceding claim that is operative to contact a remote server to obtain data relating to the alternative name server.
8. A plugin according to claim 7 in which the data may be obtained each time the 20 operating system is started or each time the plugin is initiated.

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9. A plugin according to any preceding claim that operates by configuring proxy server settings of a web browser in which it is installed.
10. A plugin according to any preceding claim that communicates with the alternative DNS sever through a proxy server.

5 11. A plugin for a web browser substantially as herein described with reference to the accompanying drawing.

12. A web browser that has a plugin that operates upon detection of a DNS look-up failure to attempt a DNS look-up on an alternative name server.

10 13. A web browser according to claim 12 that is configured by the plugin to refer DNS look-ups to an alternative server through configuration of its proxy settings.

14. A method of resolving a network name, the method comprising: using a browser to make a request for a resource with reference to a host by name; attempting to resolve the name by reference to a first DNS system; and in the event that the browser receives a negative response from the DNS system, it executes a configuration file 15 that attempts to resolve the name from an alternative server.